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SHOWRAMA WARRANTY

All Showerama products are covered by warranty against defects arising from faulty workmanship or materials for period of seven years from the date of delivery by Showerama, subject to the following conditions.

GENERAL CONDITIONS

- The product has been installed in accordance with the relevant Australian Standards and Showerama recommendations.
- The product has been maintained in accordance with Showerama recommendations – see care instructions.
- The product has not been subject to misuse, abuse or neglect.
- Showerama standards and tolerances are not deemed defects. Information on these can be obtained from a Showerama representative.
- Reinforced glass, toughened glass, float glass, laminated glass, painted glass, high performance glass, and framed mirror glass are guaranteed against defects and degradation for a period of three years, but do require ongoing maintenance to not void the guarantee.
- Moving parts which wear out as a part of normal use are guaranteed for a period of three years.
- Surface finishes and parts which are damaged because construction site spillages are not removed or are carelessly removed, are excluded from this guarantee.

PRODUCT SPECIFIC CONDITIONS

Timber doors

- Both faces must be sealed within one month from the date of delivery with two coats of paint or varnish per manufacturer's instructions.
- Due to the nature of timber, doors may contain a warp of up to five millimetres across a two metre length.

Showerscreens

- Showerama meets the powder coating industry's accepted tonal variation guidelines for paint colours and anodised finishes on aluminium.

Splashbacks

- Painted glass splashbacks may vary in colour due to the natural variations in the clarity of the glass and paint colour batching.

Glass

- All glass supplied by Showerama comply with AS/NZS 4667:2000 - Quality requirements for cut-to-size and processed glass.

CLAIMS

- This guarantee is limited to the repair or replacement of the faulty product but does not extend to the installation or refinishing of the replacement product unless these services were originally contracted to Showerama.
- Only repairs carried out by Showerama personnel or authorised Showerama agents are covered by this guarantee.
- Claims under this guarantee should be made within one month of the defect arising in the product. Copies of the original purchase documentation should be included with claim, and lodged by mail or in person.
- This guarantee is in addition to all other rights and remedies in respect of this product to which you are entitled under the Trade Practices Act and similar State and Territory laws.

When properly maintained Showerama products will provide you with many years of reliable, quality service.

Wardrobe Doors – timber

- Please consult a reputable paint or stain supplier for specific advice on the most suitable surface preparation, application and type of paint/stain system to use, so that you achieve the finish which you require.
- Showerama is not responsible for any surface finishing defects on finishes not applied by Showerama.

Wardrobe Doors

- Clean all tracks on sliding doors with a brush or vacuum cleaner.
- Regularly check and adjust sliding doors where necessary to prevent scragging damage to the sill.

Showerscreens

- Showerscreen glass should be cleaned daily, or at least weekly to remove soap stains, which if left uncleaned, can etch, marking the glass permanently, and possibly voiding this guarantee.
- A plastic squeegee is useful in removing water and soap residue.

Frameless showerscreens

- Check hinge and clamp fittings at least once every six months to ensure screws have not become loose, and that the hinges operate smoothly.
- It is recommended to apply a couple of drops of sewing machine oil to the pivot pin on metal hinges every six months.
- Check that there is adequate clearance between all glass edges and that buffers and stops are intact.

Glass and mirrors

- To clean, lightly spray the face of the glass or mirror with a reputable brand of glass cleaner, following the manufacturer's on pack instructions.

- Alternatively, add a few drops of methylated spirits to a clean, nonabrasive damp cloth then wipe the glass or mirror. Buff with a clean lint free cloth for a streak free finish.
- Moisture, and particularly liquid chemical cleaners, should be kept away from the back and edges of mirrors. If unavoidable ensure that you dry any residue immediately.
- Eucalyptus oil, allowed to penetrate, will assist the removal of adhesive labels.
- Diamond rings should not be worn when cleaning glass or mirrors. Toughened safety glass is subject to breakage from scratches.
- A single edge safety blade can be used with extreme care to remove labels and spillages from glass. Use at an acute angle to the glass in a single motion. Do not draw back over the glass.
- Take extra care when cleaning coated high performance glass. Follow the manufacturer's recommended cleaning instructions or contact a Showerama sales consultant for further information.

Showerscreen and wardrobe – powder coat and anodised aluminium frame

- Aluminium frames should be wiped with a clean, non-abrasive damp cloth.
- Wardrobe tracks should be kept free of dirt and dust with regular brushing or vacuum cleaning.
- Regularly check and adjust sliding doors where necessary to prevent scragging damage to the sill.
- Occasional use of a mild detergent and warm water solution may be necessary to shift stubborn dirt and stains.
- Under no circumstances use solvent or harsh detergents, bleach, scourers or any other abrasive cleaner on frame or plastic glazing beads. If residue from glass cleaning does come in contact with these surfaces rinse immediately with clean warm water.

Showerscreen hardware



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- To clean hardware such as hinges and joint connectors use a mild detergent and warm water solution to wipe clean. Then rinse with clean warm water.
- Under no circumstances use solvent or harsh detergents, bleach, scourers or any other abrasive cleaner. Failure to do so may void the guarantee.